Overview These instructions will help you to Install Crystal Reports Active X Viewer

Please note: these instructions may need to be carried out by your system administrator if you are unable to make the changes listed, please contact your system admin, and have them complete this under their login, and make use of the button 'Change settings for all Users'

Step	Action		
1	Open the Embedded Crystal Reports Active X-ZIP file that shows at the bottom of this PDF in the Attached files window.		
	Double click on the compressed file ' crystal reports win7.zip ' that shows in that word document.		
	Open the embedded file.		
2	Click on 'Extract all files'.		
3	Extract the contents of Crystal reports win7.zip to your C drive. It should create a folder called Crystal Reports on your C drive.		
4	It should look like this before extracting. Select a Destination and Extract Files Files will be extracted to this folder: C:\ Browse		
5	When you click on Extract, Windows will display the contents of your C drive. You will see a folder labeled CrystalReports , double click on that folder.		

	Crystal Repor	I the file Crystal Reports Instaner , and select Properties. In the rts Installer Properties, select the Compatibility tab. Put a check
	in the boxes:	Run this program in compatibility mode for: (if you are
	logged in as	Administrator be sure to use the button 'Change settings for all
	logged in as A	ake the same changes) click Apply and OK . Note: You will not
	be able to che	ake the same changes), thek Apply and OK. Note. Tou will not
	Burn New folder	ck Kun uns program as an aunimistrator.
	Name	Date modified Type Size
	activex	Crystal Reports Installer Properties
	CRViewer.dll	General Compatibility Security Details Previous Versions 92 K
	Crystal Reports Installer	If you have problems with this program and it worked correctly on an earlier version of Windows, select the compatibility mode that matches that dear version.
	 cselexpt.ocx DependencyInstaller 	Help methods the settings 6 K Compatibility mode 31 K
	gdiplus.dll mfc42u.dll	07 K 73 K
	reportparameterdialog.dll	Windows XP (Service Pack 3)
	swebrs.dll	Settings Run in 256 colors
	🚳 usp10.dll	Eva in 640 x 480 screen resolution
		Deable visual themes Deable deaktop composition
		Disable display scaling on high DPI settings
		Privilege Level
	late modified: 1/13/2011 8:48 AM	Change settings for all users
	512E 510 bytes	OK Cancel Apply
7	Right click or	n the file DependencyInstaller and select Properties . In the
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	Dependency	instaner Properties, select the Compatibility tab.
8	Put a check in	n the boxes:
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11	Right click on the file DependencyInstaller , and choose ' Run as administrator '. Nothing will appear to happen.
12	Log into Scoutnet, and select a report from the print repository that does not list as a BSAP Document. You may get the yellow Information Bar asking about installing add-ons for Crystal Reports and Business Objects, allow all of the plug-ins to install. There should be close to 5 requests.
13	You should now be able to view reports in Crystal Reports.

AdditionalFor technical support, enter an incident in the Online Support Center
located in the Support gadget on the MyBSA Home page. Or, call the
National Support Center at 855-707-2644. As this number is for local
council employees only, please do not publish this technical support
number.